



THE ASSAM GAZETTE

অসাধাৰণ

EXTRAORDINARY

প্ৰাপ্ত কৰ্তৃত্ব দ্বাৰা প্ৰকাশিত

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GOVERNMENT OF ASSAM

ORDERS BY THE GOVERNOR

ADMINISTRATIVE REFORMS, TRAINING,

PENSION AND PUBLIC GRIEVANCES DEPARTMENT

EXECUTIVE ORDER

The 4th August, 2025

File No. –PPG/99/2025/7 ECF No. 643293

Subject: Inclusion of digital signature in the Pension authority (i.e Pension Payment Order or e-PPO) for Superannuation Pension.

The Government of Assam has successfully been operating the Kritagyata Web Portal, integrated with the P-SAI system via the IM Server, for the submission of pension proposals under the Superannuation and other categories, in accordance with the provisions of the Assam Service Pension Rules, 1969.

Despite the operationalization of the Kritagyata Portal, the finalization of Superannuation Pension cases continues to rely on physical documentation due to the following reasons:

(a) The documents uploaded on the Kritagyata Portal, including the Service Book, are not verified through digital signature. Consequently, the Office of the Accountant General, Assam and Directorate of pension are compelled to await physical (ink-signed) documents sent via post by the Drawing and Disbursing Officers (DDOs) across the State in order to process pension cases.

(b) Digitally signed e-PPOs/e-GPOs/c-CPOs issued by the Office of the Accountant General, Assam, are presently not being accepted as authentic by Treasury Officers

(TOs) and DDOs. As a result, there is continued reliance on physical delivery of ink-signed copies from the Office of the Accountant General, Assam, before disbursement of pension can be effected.

It is to be noted that in alignment with the ongoing digitization of administrative functions physical (ink) signatures have already been replaced by digital signatures in various administrative processes. Therefore, to make whole pension process digitized, smooth and easy by utilising the full potential of Kritgyata portal; it is hereby directed that, henceforth, the Pension Payment Order (PPO)—both Disburser and Pensioner portions—shall be issued electronically (ePPO) and shall bear the digital signature of the authorized official responsible for the approval of pension cases for reducing administrative connivance.

All the stakeholders shall accept digitally signed documents of pension proposal for issuing ePPOs which will be at par with the Ink-Signed PPO copies

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