

भारत सरकार
GOVERNMENT OF INDIA



लद्दाख का राजपत्र The Ladakh Gazette

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Part II - Section 3

केन्द्र-शासित प्रदेश लद्दाख प्रशासन
ADMINISTRATION OF UNION TERRITORY OF LADAKH

GENERAL ADMINISTRATION DEPARTMENT

F. No.: M / 1004 / 2022 - GAD SEC

NOTIFICATION

Leh, 21st November, 2025

S.O. No. 137, — In exercise of the powers conferred by section 4 read with section 8 of the Jammu and Kashmir Public Services Guarantee Act, 2011 (*Act No. IX of 2011*) (hereinafter referred to as the '*said Act*'), in its application to the Union territory of Ladakh; the Administration of Union territory of Ladakh, hereby notifies the following public services, timelines and the designated officers / appellate authorities for the purposes of the said Act, in respect of the Departments specified in the table below, namely:—

S. No.	Name of the public service	Timeline	Designated Officer	First Appellate Authority	Second Appellate Authority
Public Health Engineering (PHE) / Irrigation & Flood Control (I&FC) Department					
1.	Sanction for Commercial water connection.	03 working days	Chief Engineer, PHE / I&FC	Deputy Commissioner concerned	Administrative Secretary, PHE / I&FC Department
2.	Actual Commercial water connection supply.	07 working days	Chief Engineer, PHE / I&FC	Deputy Commissioner concerned	Administrative Secretary, PHE / I&FC Department
Power Development Department (PDD)					
1. Timeline for Load Sanction / Additional Load					
(a)	Aggregate Loads upto 25 kVA	03 days of receipt of Application	Assistant Executive Engineer	Executive Engineer	Superintending Engineer
(b)	Aggregate Loads above 25 kVA & upto 50 kVA	03 days of receipt of Application	Executive Engineer	Superintending Engineer	Chief Engineer
(c)	Aggregate Loads above 50 kVA & upto 100 kVA	03 days of receipt of Application	Superintending Engineer	Chief Engineer	Administrative Secretary, PDD
(d)	Aggregate Loads above 100 kVA & upto 500kVA	03 days of receipt of Application	Chief Engineer	Administrative Secretary, PDD	Designated Committee as notified by the PDD
(e)	Aggregate Loads above 500 kVA & upto 1000 kVA	03 days of receipt of Application	Administrative Secretary, PDD	Designated Committee as notified by the PDD	
(f)	Aggregate Loads above 1000 kVA	03 days of receipt of Application	Designated Committee as notified by the PDD		
2. Timeline for Conversion of Services					
(a) Low Tension (LT) Single Phase to LT Three Phase (or vice versa)					
	Urban Area	Within 10 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer

	Rural Area	Within 20 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Remote Area	Within 30 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
(b) LT to High Tension (HT) (or vice versa)					
	Urban Area	Within 10 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Rural Area	Within 20 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Remote Area	Within 30 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
(c) HT to Extra High Tension (EHT) (or vice versa)					
	Urban Area	Within 10 working days	Executive Engineer (Electrical)	Superintending Engineer	Chief Engineer
	Rural Area	Within 20 working days	Executive Engineer (Electrical)	Superintending Engineer	Chief Engineer
	Remote Area	Within 30 working days	Executive Engineer (Electrical)	Superintending Engineer	Chief Engineer
3. Timeline for release of Temporary Connection					
(a) Where supply can be provided from existing network					
	Urban Area	Within 03 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Rural Area	Within 05 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer

	Remote Area	Within 07 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	(b) Where supply can be provided after extension / augmentation of network				
	(i) Low Tension (LT)				
	Urban Area	Within 15 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Rural Area	Within 20 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Remote Area	Within 30 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	(ii) High Tension (HT)				
	Urban Area	Within 15 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Rural Area	Within 25 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Remote Area	Within 30 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	(iii) Extra High Tension (EHT)				
	Urban Area	Within 15 working days	Executive Engineer (Electrical)	Superintending Engineer	Chief Engineer
	Rural Area	Within 25 working days	Executive Engineer (Electrical)	Superintending Engineer	Chief Engineer
	Remote Area	Within 30 working days	Executive Engineer (Electrical)	Superintending Engineer	Chief Engineer
4. Timeline for releasing new electricity connection (energization)					
	(a) New connection / additional load where supply can be provided from existing network				

	Urban Area	Within 03 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Rural Area	Within 05 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Remote Area	Within 07 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
(b) Connection requiring enhancement work or transformer capacity enhancement					
(i) Low Tension (LT)					
	Urban Area	Within 15 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Rural Area	Within 20 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Remote Area	Within 30 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
(ii) High Tension (HT)					
	Urban Area	Within 15 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Rural Area	Within 25 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Remote Area	Within 30 working days	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
(iii) Extra High Tension (EHT)					
	Urban Area	Within 15 working days	Executive Engineer (Electrical)	Superintending Engineer	Chief Engineer

	Rural Area	Within 25 working days	Executive Engineer (Electrical)	Superintending Engineer	Chief Engineer
	Remote Area	Within 30 working days	Executive Engineer (Electrical)	Superintending Engineer	Chief Engineer
	(c) Connection requiring erection of new substation to extend supply.				
	Urban Area	Case to case basis as per Commission approval	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Rural Area	Case to case basis as per Commission approval	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
	Remote Area	Case to case basis as per Commission approval	Assistant Executive Engineer (Electrical)	Executive Engineer (Electrical)	Superintending Engineer
Note: The above timelines for conversion of connection, temporary connection, new electricity connection, etc.; requiring the creation of new infrastructure, shall be subject to availability of funds / materials (like distribution transformer, poles, conductors, insulators and allied line materials).					

By order of the Lt. Governor (Administrator), Union territory of Ladakh.

(Jigmet Raftan) JKAS,
Deputy Secretary,
General Administration Department.

Copy to the:

1. All Administrative Secretaries, UT Administration of Ladakh
2. Director General of Police, Ladakh.
3. Deputy Commissioner / CEO, LAHDCs, Leh and Kargil.
4. All Heads of Department / Chief Engineers, UT of Ladakh.
5. Director, NIC, UT of Ladakh for uploading on UT website
6. OSD to Lt. Governor, UT of Ladakh for kind information of Hon'ble Lt. Governor, Ladakh.
7. OSD to the Chief Secretary, UT of Ladakh for kind information of the Chief Secretary, Ladakh.
8. E-Office file

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**MICHAEL
MANNY
DSOUZA**



Digitally signed by
MICHAEL MANNY
DSOUZA
Date: 2025.11.25
13:34:52 +05'30'

**RIGZIN
SPALGON**



Digitally signed by
RIGZIN SPALGON
Date: 2025.11.24
17:29:54 +05'30'