



తెలంగాణ రాజ పత్రము
THE TELANGANA GAZETTE
PART - I EXTRAORDINARY
PUBLISHED BY AUTHORITY

No. 113]

HYDERABAD, TUESDAY, JUNE 2, 2026.

NOTIFICATIONS BY GOVERNMENT

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TRANSPORT, ROADS & BUILDINGS DEPARTMENT
(TR-I)

MOTOR VEHICLES - CHALLANS UNDER RULE 167 OF THE CENTRAL MOTOR VEHICLES RULES, 1989, AS AMENDED VIDE G.S.R. 48(E) DATED 20th JANUARY, 2026 ISSUED BY THE MINISTRY OF ROAD TRANSPORT & HIGHWAYS, GOVERNMENT OF INDIA AUTHORITIES FOR DISPOSAL OF CHALLANS.

[G.O. Ms. No. 24, Transport, Roads & Buildings (Tr-I), 1st June, 2026.]

In exercise of the powers conferred by sub-rule (5) of Rule 167 of the Central Motor Vehicles Rules, 1989, as amended vide G.S.R. 48(E) dated 20th January, 2026 issued by the Ministry of Road Transport & Highways, Government of India and in supersession of any order inconsistent therewith, the State Government do hereby specify the following authorities for redressal of challans issued under sub-rules (1) and (2) of Rule 167 of the said Rules, namely:

1. Redressal Authority

The following officers shall function as the Authority for Redressal within their respective territorial jurisdiction for the purpose of disposal of challans contested on the designated portal under Rule 167(5) of Central Motor Vehicles Rules, 1989.

A. Police Department :

SL No.	Name of the Commissionerate / District	Grievance Redressal Authority
1	Hyderabad Commissionerate	DCsP of respective Traffic Zones – DCsP I, II & III
2	Cyberabad Commissionerate	DCsP of respective Traffic Zones – DCsP I and II
3	Malkajgiri Commissionerate	DCsP of respective Traffic Zones – DCsP I and II
4	Future City Commissionerate	DCP Traffic
5	Karimnagar Commissionerate	Addl. DCP Admn
6	Khammam Commissionerate	Addl. DCP Admn
7	Ramagundam Commissionerate	Addl. DCP Admn
8	Siddipet Commissionerate	Addl. DCP Admn
9	Warangal Commissionerate	Addl. DCP Traffic
10	Nizamabad Commissionerate	Addl. DCP Admn
11	KBM Asifabad	Addl. SP Admn
12	Adilabad	Addl. SP Admn
13	Bhoopalapally	Addl. SP Admn
14	Jagityal	Addl. SP Admn
15	Jogulamba Gadwal	Addl. SP Admn
16	Kamareddy	Addl. SP Admn
17	Bhadrachalam	Addl. SP Admn
18	Mahabubabad	Addl. SP Admn
19	Mahaboob Nagar	Addl. SP Admn
20	Medak	Addl. SP Admn
21	Mulugu	SP
22	Nagar Kurnool	Addl. SP Admn
23	Nalgonda	Addl. SP Admn
24	Narayanapet	SP
25	Nirmal	Addl. SP Admn
26	Rajanna Sircilla	Addl. SP Admn
27	Suryapet	Addl. SP Admn
28	Vikarabad	Addl. SP Admn
29	Wanaparthy	Addl. SP Admn
30	Sangareddy	Addl. SP Admn
31	Yadadri Bhuvanagiri	Addl. SP Admn

B. Transport Department :

Authority for Redressal	Challan Issuing Officer
Deputy Transport Commissioner (DTC)	Challans Issued by RTO/DTO
Regional Transport Officer/District Transport Officer	Challans issued by MVI/AMVI

2. Jurisdiction

The Redressal Authority shall exercise jurisdiction within the territorial limits assigned to them under the Motor Vehicles Act, 1988 and the rules framed thereunder.

3. Mode of Filing and Disposal

1. All applications for contesting a challan shall be filed **electronically through the portal** along with documentary evidence.
2. The Redressal Authority shall dispose of such applications by passing a **reasoned order in writing** and uploaded on the portal within the time limit prescribed under Rule 167.
3. The order so passed shall be communicated electronically to the registered owner / licence holder.

4. Challan Issuance System

The Transport and Police Departments shall migrate to e-challan system of Sarathi & Vahan in a maximum period of (6) months from the date of this notification. Thereafter all challans from Transport & Police Departments shall be issued from e-challan system of Sarathi and Vahan (NIC). The existing challan issuance online system will be continued only to a maximum period of Six Months from this notification. Thereafter the system shall be migrated to e-challan system of Sarathi & Vahan maintained by MORTH.

5. Commencement

This Notification shall come into force from the date of its publication in the Telangana Gazette.

MOTOR VEHICLES - CHALLANS UNDER RULE 167 OF THE CENTRAL MOTOR VEHICLES RULES, 1989, AS AMENDED VIDE G.S.R. 48(E) DATED 20th JANUARY, 2026 ISSUED BY THE MINISTRY OF ROAD TRANSPORT & HIGHWAYS, GOVERNMENT OF INDIA - ELECTRONIC MEANS OF CHALLANS ISSUED UNDER SUB-RULE (1) OR (2) OF RULE 167 OF CMV RULES, 1989.

[G.O. Ms. No. 25, Transport, Roads & Buildings (Tr-I), 1st June, 2026.]

In exercise of the powers conferred by sub-rule (3) of Rule 167 of the Central Motor Vehicles Rules, 1989, the Government of Telangana, with immediate effect, hereby authorizes Short Messaging Services (SMS), Whatsapp and e-mail, as electronic means of communication to serve the challan issued, under sub-rule(1) or (2) of rule 167 of the said Rules. All vehicle owners shall update their mobile number and e-mail address on Vahan portal (<http://vahan.parivahan.gov.in>) with in a period of one month from the date of publication of this Notification, after expiry of said period, such challan sent through Short Messaging Service (SMS) i.e., Whatsapp or e-mail, as the case may be on mobile number or e-mail of vehicle owner recorded in the Vahan Portal, shall be deemed to have served on the vehicle owner.

VIKAS RAJ,
Special Chief Secretary to Government.